

# **Final Report**

**ANQ CONGRESS 2014**

**5<sup>th</sup> – 8<sup>th</sup> August 2014**

**“Sustaining Productivity Growth through  
Quality Metamorphosis for Excellence”**

**Nanyang Technological University**

**Singapore**

## **Congress Information**

### **Event Name:**

ANQ (Asian Network for Quality Congress 2014)

### **Congress Theme:**

Sustaining Productivity Growth through Quality  
Metamorphosis for Excellence

### **Congress Dates:**

5<sup>th</sup> – 8<sup>th</sup> August 2014

### **Event Venue:**

Nanyang Technological University  
60, Nanyang View  
Singapore, 639

### **Organising Chair:**

1. Prof Tan Cher Ming
2. Mr Tan Gheng Een

## Congress Participation

S/N	Country	Number of Delegates
1	Bangladesh	18
2	Belgium	1
3	Canada	4
4	China	28
5	Germany	1
6	Hong Kong, China	10
7	India	36
8	Indonesia	5
9	Japan	47
10	Kazakhstan	4
11	Korea	32
12	Malaysia	1
13	New Zealand	2
14	Russia	12
15	Singapore	57
16	Taiwan	18
17	Thailand	23
18	United States	2
19	Vietnam	24
	<b>Total</b>	<b>325</b>

## Congress Statistics

Keynote Addresses	5
Parallel Sessions	5
Paper Presentations	175 presentations
• Oral Presentations	148 presentations
• Poster Presentations	27 presentations
Best Paper Awards	28 awards
Best Poster Award	1 award
Ishikawa-Kano Awards	3 awards
ARE-QP Awards	7 awards
Technical Visits	2 organisations
• Institute of Technical Education	36 delegates
• Rockwell Automation Asia Pacific Business Centre	27 delegates

## **2014 Ishikawa-Kano Awardees**

1. Mr. Shen Jianfang  
Chairman of Shanghai Highly (Group) Co. Ltd.
2. Professor Gennady Voronin  
President, Russian Organisation for Quality
3. Dr. Tan Cher Ming  
Associate Professor, Nanyang Technological  
University

## **ANQ Recognition for Excellence in Quality Practice (ARE-QP) Awards**

1. Yang Shuangjin (China)  
“Establishment and Application of Launch Vehicle Technical Risk Management System”.
2. Edy Hsiao (Taiwan)  
“Development of Innovative Products and Total Solution Service”.
3. Serik Kaparov (Kazakhstan)  
“Quality Management and Business Excellence Model in Air Rescue Services”.
4. Svetlana Bramontova (Kazakhstan)  
“Implementation of the EFQM Excellence Model to Improve the Effectiveness and Efficiency of Educational Activity”.
5. Larisa Fedyk (Russia)  
“Improving the Efficiency of Management of Medical Organisation by Application of Principles and Criteria of Corporate Social Responsibility and Meeting Expectations of Consumers”.
6. Tatyana Shkarina and Larisa Khasbutdinova (Russia)  
Far East Federal University Innovation Project  
“Engineering House”.
7. Ha Xuan Quang (Vietnam)  
“On the Way to be the Leading Higher Education Institute”.
8. Nguyen Vat Dat (Vietnam)  
“Construction and Application of Quality Management System”.

## Keynote Addresses

1. Dr. Noriaki Kano  
Professor Emeritus, Tokyo University of Science,  
Board Director, Komatsu Ltd, Doctor of Engineering  
(University of Tokyo)  
  
“Sales and Quality”
  
2. Dr. Goh Thong Ngee  
Professor, National University of Singapore  
  
“Future-proofing Quality Professionals”
  
3. Ms Patricia La Londe  
2015 ASQ Chair-Elect, ASQ Fellow member, ASQ  
HBOK Content Co-Chair, Conference Board Chair  
  
“Culture of Quality: Accelerating Growth and  
Performance in the Enterprise”
  
4. Mr Yeow Chern Han  
a-advantage Consulting  
Director  
  
“Excellence in Service”
  
5. Mr. Simon Feary  
CQI, IRCA – United Kingdom  
  
“Quality IS a Matter of Life or Death. So why aren’t  
Quality Practitioners in the Boardroom...?”

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